Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Additional Estimates Hearings February 2016

Communications Portfolio

nbn

Question No: 211(f)

nbn

Hansard Ref: Written, 19/2/2016

Topic: Change Management

Senator Ludwig, Joe asked:

Since the change of Prime Minister on 14 September, 2015:

1. Has the Department/Agency engaged in a policy of Change Management? If yes:
   (a) Please detail the policy.

   (b) When was the policy introduced?

   (c) What are the goals of the policy?

   (d) How much was spent on consulting for the policy and who was contracted for this consultation?

   (e) How much was spent implementing this policy?

Answer:

(a) nbn has a change management framework and toolset based on standard industry practice.

(b) The current change management framework was introduced in November 2015.

(c) The goals of nbn's change management framework are to provide a standardised approach and toolset to enhance the implementation success of programs of work.

(d) Not applicable, the framework was developed internally.

(e) Not applicable, the framework was developed internally.